

MD/ 57631806
15th April 2022

Mr P Eldridge
Higham Town Council
C/O 11 Rectory Road
Rockland All Saints
Norfolk
NR17 1XA

Executive Office
Boots UK
D94 Building
Nottingham
NG90 1BS

Dear Mr Eldridge,

Thank you for your letter and for writing to Sebastian James on the behalf of your local community. Mr James has shared with me a copy of your letter and has asked me to respond directly on your behalf.

Firstly, I was like to thank you for taking the time to share you concerns with us about the recent revision to the opening times of our Hingham Market Place pharmacy. Our ambition for healthcare is to empower our pharmacy team members to play a greater role in primary care, spending more time with patients and operating at the centre of their evolving healthcare needs. To do this, we must carefully assess our pharmacy network to ensure that our provision is offered where and when it is needed.


Following a recent review, plans have been put in place to slightly reduce supplementary opening hours at some of our pharmacies due to lower demand at certain times and an overall availability of Pharmacists.

We are governed by a pharmaceutical ruling which does not allow us to dispense pharmacy controlled items or fill prescriptions without a Pharmacist on the premises and whilst we do our best to ensure that a Pharmacist is always available but it is not always practical or even possible for us to have more than one Pharmacist or a covering pharmacist in store.

The recent revisions that occurred will of course be monitored, and our pharmacy teams are working closely with store and area teams to ensure there are provisions in place wherever possible but we appreciate that some of these temporary changes will cause inconvenience and I do apologise for this.

I would like to thank you again for taking the time to contact us, and for bringing this matter to our attention.

Yours sincerely,



Aaron Newbold
Senior Customer Manager

13.2

South Norfolk Community Awards 2002

Jessica Ransome <Jessica.Ransome@southnorfolkandbroadland.gov.uk>

Thu 07/04/2022 10:15

To: kdunbar232@gmail.com <kdunbar232@gmail.com>;aslacton.pc@outlook.com (External) <aslacton.pc@outlook.com>;clerk_ashfun@hotmail.com (External) <clerk_ashfun@hotmail.com>;editor@groupof15.org.uk <editor@groupof15.org.uk>;news@bawburghvillage.co.uk <news@bawburghvillage.co.uk>;joanna-andrews@hotmail.com <joanna-andrews@hotmail.com>;chedgrave.pc@googlemail.com <chedgrave.pc@googlemail.com>;info@costesseytc.org <info@costesseytc.org>;church.cringelford@tiscali.co.uk <church.cringelford@tiscali.co.uk>;towncouncil@diss.gov.uk <towncouncil@diss.gov.uk>;parishnews@thebenefice.org.uk <parishnews@thebenefice.org.uk>;clerkdpc@aol.co.uk (External) <clerkdpc@aol.co.uk>;andyharvey154@btinternet.com <andyharvey154@btinternet.com>;heronsbridge20@btinternet.com <heronsbridge20@btinternet.com>;rbarnes51@btinternet.com <rbarnes51@btinternet.com>;aquarius22@btinternet.com <aquarius22@btinternet.com>;JuliaPuntGPC@btinternet.com (External) <JuliaPuntGPC@btinternet.com>;Gt-Moulton-clerk@outlook.com (External) <Gt-Moulton-clerk@outlook.com>;countrycottage@tiscali.co.uk <countrycottage@tiscali.co.uk>;hetherset.pc@tiscali.co.uk (External) <hetherset.pc@tiscali.co.uk>

Dear Sir/Madam

Nominations are now open for the South Norfolk Community Awards 2022. The awards recognise and celebrate the outstanding achievements of residents from across the district, who go above and beyond to support others or complete incredible achievements.

We'd be grateful if you could help us promote the awards to your community, by including the information below in your next parish magazine? The deadline for nominations is 6th June.

South Norfolk Community Awards 2022 is now open

If you know of an individual or group that has gone above and beyond to make a positive impact in your community, say thank you and nominate them for a South Norfolk Community Award today. There are a number of categories to choose from. Find out more and nominate easily online by 6 June at: southnorfolkandbroadland.gov.uk/communityawards

Thank you for your support.

Jess

Jessica Ransome
Senior Marketing Officer

t 01508 533654 e jessica.ransome@southnorfolkandbroadland.gov.uk



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A Stronger Voice for the Towns and Villages of the "Norfolk Research Triangle" - follow-up

FREEMAN, George <george.freeman.mp@parliament.uk>

Fri 08/04/2022 11:10

To: FREEMAN, George <george.freeman.mp@parliament.uk>

Good afternoon all,

Thank you to all those who were able to make the latest meeting of our "Norfolk Research Triangle" forum – and to everyone who has already followed up with comments and feedback in light of our most recent conversation.

Please find attached a copy of the notes from that meeting.

In the next couple of weeks, I will be back in touch to share the first draft of a 'Mission Statement' for our partnership and to share details of the date/time of our next virtual meeting. I will also be sharing a collation of comments from those who have provided feedback, as well as the email addresses of those that have consented to me doing so/would be open for others to reach out and continue some of the conversations offline in the meantime.

If you have not yet shared any follow-up comments that you would like for me to make the wider group aware of, please do not hesitate to send those across. The more feedback and suggestions we receive at this stage, the best chance we have of framing our partnership in a manner that will be most effective for the area.

I look forward to being in touch again soon.

Yours,

George



George Freeman MP


MP for Mid Norfolk


Minister for Science, Research and Innovation

8 Damgate Street | Wymondham | NR18 0BQ
01953 600 617

www.georgefreeman.co.uk

Follow George on social media:

 **Twitter** [@GeorgeFreemanMP](https://twitter.com/GeorgeFreemanMP)

 **Facebook** [@GeorgeFreemanMidNorfolk](https://www.facebook.com/GeorgeFreemanMidNorfolk)

PS: Would you like to receive monthly constituency e-bulletins?

If so, just email george.freeman.mp@parliament.uk with:SUBSCRIBE in the subject box

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A Stronger Voice for the Towns and Villages of the "Norfolk Research Triangle"

Meeting: Wednesday 23rd March 2022, 6pm

Attendees

George Freeman MP (Chair)

Jerome Mayhew MP

Cllr Robert Savage – Ward Member for Central Wymondham, Division Member for Wymondham

Cllr Tony Holden – Ward Member for North Wymondham

Cllr Richard Elliott – Ward member for Wicklewood, Wymondham Town Councillor

Cllr Margaret Dewsbury – Division Member for Hingham

Cllr Phillip Duigan – Division Member for Dereham South

Hugh King – Deputy Mayor of Dereham Town Council

Ed Tyrer – Deputy Mayor of Attleborough Town Council

Kim Carsok – Wymondham Town Council

Simon Guest – Brandon Parva, Coston, Runhall and Welborne Parish Council (Chair)

John Cowan – Barnham Broom Parish Council

Paul Hawkshaw – Hardingham Parish Council

Graham Clarke – Mattishall Parish Council

John Pickering – Mattishall Parish Council

Prof Keith Waldron – Barford and Wrampingham Council (Chair)

Mary Donnell – Barford and Wrampingham Parish Council (Vice Chair)

Liesl Richardson – Great Melton Parish Council

Bruce Fleming – Great Melton Parish Council

John Heaser – Little Melton Parish Council (Chair)

Adrienne Quinlan – Hethersett Parish Council (Chair)

Apologies

Richard Bacon MP

Cllr Helen Crane – Ward Member for Saham Toney (covers Scoulton)

Cllr Kevin Hurn – Ward Member for Central Wymondham, Mayor of Wymondham Town Council

Stuart Green – Mayor of Dereham Town Council

Phil Leslie – Mayor of Attleborough Town Council

Hingham Parish Council

Rob Richardson – Great Melton Parish Council (Chair)

Sandra Betts – Barford and Wrampingham Parish Council

John Morse – Marlingford and Colton Parish Council (Vice Chair)

Meeting

- **George Freeman MP** opened the meeting, setting the scene once more for why the new Partnership had been suggested and recapping much of what was covered in the initial meeting with councillors and parishes to bring Jerome up to speed.
- **Jerome Mayhew MP** explained that he was supportive of the idea of such a Partnership and was hopeful of bringing in more parishes from his own constituency too. He acknowledged that many Parish Councils felt ignored and that he believed the Partnership could empower those based in the "Triangle".
- **Adrienne Quinlan** reiterated her own support for the initiative, reminding the group that she used to work on the Norwich Research Park and so understands the need for the group as well as the huge potential of the hospital and institutes like the John Innes Centre. Adrienne said that it was key we get future growth and development in the area right. The rural character and high quality of life should not be sacrificed in the quest for progress. Adrienne stressed the need to work out how all of this fits in with our environment.
- **Ed Tyer** signalled Attleborough Town Council's support again. He highlighted a desire to enable innovative, clean growth over the next 10, 20, 30... years. He flagged again that the key would be who the Partnership involved and pointed out the various strategies and stakeholders around Norfolk that all have different responsibilities that feed into the overall vision being discussed by the Partnership. He suggested a small workshop or two to establish what this Partnership would do differently to those other stakeholders and looked forward to clarifying the purpose and drive of the group. He also expressed interest in finding out what support the group might be able to expect from Government.
- **George Freeman MP** suggested it was best to start off small, focussing on going after little victories such as a collective design code for the area, securing walking and cycling routes or agreements on strategic objectives like a Net Zero Zone.
- **Cllr Richard Elliott** highlighted that many of the different topics that had been flagged in the conversations to date linked together: transport and road infrastructure, housing, jobs and skills etc. Richard believed the area could have its "cake and eat it" – stopping rat-running, protecting local ecology and taking steps to address each of the above.

Richard pointed out that we all know the planning system is "sleepwalking" into massive issues around flooding, social deprivation etc. He believed that the Partnership, speaking with one voice, could bang the drum together on these key issues. Richard also suggested the idea of pooling SIL money which could then be used to deliver bigger, coordinated responses to some of the larger issues.

Richard finished by reiterating his firm support for the Partnership and cited his belief that smaller, thematic groups under the larger Partnership's umbrella could workshop some of the different topics.

- **George Freeman MP** emphasised the power of ‘branding’. If the Research Triangle had a strong brand, it could be used to lure in tourism and investment.
- **Paul Hawkshaw** and **George Freeman MP** then had a conversation about the forecasted growth of the NRP, including the technologies being pioneered there, and how that would likely influence the “Triangle”. Paul expressed concerns about the local environment, particularly around land structure and quality. George agreed and talked through a lot of the great science being done at the NRP and that Norfolk could (and should) be a pioneer in those fields, testing safe new technologies here first and reaping the benefits – not just exporting this innovation elsewhere. **Jerome Mayhew MP** echoed George’s opportunity and talked about the enormous regeneration opportunities for local farming, stating his belief that Norfolk was in the first 20% of a brand new agricultural revolution – one that would shape our local communities for generations to come.
- **George Freeman MP** confirmed that the Partnership is to be run by and for the communities of the “Triangle”. He stressed that, if successful, the Partnership’s work could have a much greater, positive influence around Norfolk too.
- **John Heaser** expressed concerns about how the Partnership could effectively deliver positive changes without a radical overhaul of the national planning system. He explained again the repeated broken promises of the planning system in recent years.
- **George Freeman MP** sympathised but stressed that a key part of the Partnership would be the collective voice. A stronger voice would likely have greater influence and make it easier to secure funding – which so often goes to more obviously deprived communities like Great Yarmouth, Thetford and Cromer.
- **Keith Waldron** thanked Jerome for his early comments on Parish Council’s being overlooked and praised Alison Shaw’s Offshore Wind Campaign Group with dozens of other parishes as the kind of model that this Partnership might like to embrace.

Keith went on to outline that he has no idea what Net Zero really means for regions like Norfolk – despite having worked in the field for years. He said that we need to measure carbon usage in different sectors so that we can map it and plan for how we address it. He also highlighted again that brownfield sites should be utilised before any further greenfield development. He suggested speaking to the NRP and others to see how we might be able to attract them to set up incubators and sites at these brownfield locations, spreading the positive growth and opportunity out.

- **George Freeman MP** agreed on the point about measuring and mapping carbon usage, pointing out that this would be key. He explained that many others had made similar suggestions before echoing Keith’s point about attracting the NRP to brownfield sites.
- **Graham Clarke** thanked everyone for the invitation to participate and agreed with previously expressed sentiments around wanting to ensure Norfolk didn’t become the new Cambridge – in terms of poor planning. He said we want to see all the great things about

Cambridge done in a way that fits with the rural character and quality of life here. He truly believed Norfolk had that opportunity – especially given the level of development coming.

While critical of house dumping, Graham applauded the quality of some of the new homes being built and questioned whether local communities and councils should be engaging with the likes of the NRP to ask what type of properties and facilities their workers desire – so as to become better at tempting them to settle in the area and share their prosperity with our towns and villages.

Graham did emphasise the transport and infrastructure issues currently affecting the area though. He also argued that many of the services previously taken for granted (grass cutting, litter picking etc) had deteriorated significantly and wondered if, by pooling SIL money, local parishes could take responsibility for such tasks back from district and county councils – completing the works in a much more effective and cost-efficient manner.

- **George Freeman MP** praised the example of the Partnership pooling resources to make positive impacts on local services as one of the smaller, early victories he had been thinking of.
- **Paul Hawkshaw** questioned if small Business Start-up pots might be a way of ensuring empty business outlets are once again occupied.
- **George Freeman MP** agreed and pointed towards the work of the LEP in that field.
- **Kim Carsok** explained that she and her partner had set up a growing business in Wymondham. Kim asked why councils had not done more to think of the 'cultural offer' of its communities and pointed out the benefits of having a cinema, concert hall etc. With such facilities, the area would become more attractive and in turn bring more investment.

Kim echoed earlier comments around 'branding' and expressed an interest in participating in that conversation. Kim also called for greater transparency around where SIL money goes once collected – citing a desire to ensure areas around Wymondham get their fair share and that it isn't redeployed elsewhere in the Greater Norwich area.
- **Simon Guest** was very supportive of everything that had been said and asked for more focus on what the Partnership can/wants to do. He drew attention back to the suggestion of breaking into working groups.
- **Keith Waldron** pointed out the need to think about the economic and demographic realities. He highlighted again the need to plug the likes of the NRP into the conversation. He also suggested more attention was given to reopening things like Hethersett Station – which could open up another, rapidly growing community and create an even better gateway to the NRP.
- **Jerome Mayhew MP** began to wrap up by setting out three focusses of the group:

- 1) Workshopping – what can the Partnership coalesce around? (Transport, CIL, design codes, branding?)
 - 2) If the Partnership intends to go after the NRP and look at how it can work with them, conversations need to be started with them.
 - 3) Master planning – The current planning system could be prohibitive to some of what has been discussed and therefore the Partnership needs to think about who needs to be engaged in order to try and find ways through. Liaison with District Council planners would be paramount (and Jerome thought we might be pleasantly surprised by the response to such a Partnership offering to proactively work with them).
- **George Freeman MP** stated that he was pleased to hear that those gathered still believed the Partnership was worth pursuing. He agreed to begin looking at pulling together a mission statement – aiming at smaller focusses to start before moving on to lobbying on bigger subjects in due course.

ACTIONS

- George to do a one-pager draft of what the mission statement might want to be.
- George and Jerome asked people to email through their suggestions for the five or six topics that the Partnership should focus on and workshop. (With Team Freeman offering secretarial support)
- Keith Waldron to draft a one-pager on what a Net Zero Pathfinder might look like.
- Ed Tyrer to draft a one-pager on how he thinks the “Triangle” could go about a ‘green, connected’ village model.
- Kim Carsok to think about a one-pager on the ‘cultural offer’ aspect – if she has time.
- George to update Richard Bacon.
- Another meeting in April or May.

13-4

Nutrient Neutrality advice from Natural England

Stuart Pontin <Stuart.Pontin@southnorfolkandbroadland.gov.uk>

Tue 12/04/2022 11:58

To: C-SNC_Parish Clerks <C-SNC_ParishClerks@southnorfolkandbroadland.gov.uk>

Dear Parish Clerk,

I'm writing to update you in relation to recent advice issued by Natural England and the implications for the consideration of planning applications. Alongside all other local planning authorities in Norfolk, South Norfolk Council has received a letter dated 16 March 2022 from Natural England concerning nutrient pollution in the protected habitats of the River Wensum Special Area of Conservation and the Broads Special Area of Conservation and Ramsar site. The letter advised that new development within the catchment of these habitats comprising overnight accommodation has the potential to cause adverse impacts with regard to nutrient pollution.

The Conservation of Species and Habitats Regulations 2017 require local planning authorities to ensure that new development does not cause adverse impacts to the integrity of protected habitats such as the River Wensum or the Broads prior to granting planning permission. At present there are no identified mitigation solutions available locally to resolve these impacts, but we are actively seeking solutions and prioritising this area of work.

Whilst the Council assesses the implications of these matters, it cannot lawfully conclude that development within the catchment of the River Wensum or the Broads Special Area of Conservation and Ramsar site will not have an adverse effect. Therefore, until these matters are resolved, the Council will not be able to grant planning permission for developments comprising overnight accommodation within the affected catchments without an appropriate assessment.

The Council will be working closely with its neighbouring authorities and Natural England to better understand the implications and identifying possible options for mitigation to ensure sustainable development can proceed. Unfortunately, at present it is not possible to state how long this may take to resolve, but we are seeking to expedite this issue and will be looking at short term and long term solutions. However, the Council will keep this webpage up to date with more information as it arises.

Full details of the advice received from Natural England and the methods for calculating the nutrients generated by proposals can be seen on the Council's website at <https://www.southnorfolkandbroadland.gov.uk/planning-applications/apply/2>

Stuart Pontin

Business Improvement Team Manager

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The PCC's new Police, Crime and Community Safety Plan

Bailey, Victoria <Victoria.Bailey@norfolk.police.uk>

Thu 14/04/2022 08:20

Good morning all,

At the end of March the PCC launched his new Police, Crime and Community Safety Plan. Below is a brief that explains the plan more and has a link direct to the plan. Can please read and share with your contacts.

As always thank you so much for your support.

Norfolk's PCC releases plan for safety, policing and supporting people across the county

Norfolk's Police and Crime Commissioner (PCC) Giles Orpen-Smellie has launched his Police, Crime and Community Safety Plan for 2022-24.

The plan represents the PCC's commitment to Norfolk residents about how their policing service will be delivered and managed as well as the provision of support for victims, crime prevention work and extensive partnership working that brings together services, and prioritises safety for every resident in the county.

For the first time, the plan brings together the PCC's Police and Crime Plan and the priorities within the Norfolk County Community Safety Partnership's Safer Norfolk Plan, putting a comprehensive focus on justice and safety for the whole county.

It is part of the job of every PCC to publish a plan setting out how they will oversee policing in their county, manage budgets and provide support services for victims.

In Norfolk, the Office of the Police and Crime Commissioner is unique in hosting the management of the county's Community Safety Partnership, which brings together a network of local councils, policing, probation, youth offending, health and housing, all working together to improve safety in the county.

The Police, Crime and Community Safety Plan was developed following a public consultation held during the summer which asked people about their priorities for policing and safety in the county and with the input of partners including Norfolk Constabulary's Chief Constable Paul Sanford.

Giles said: *"This is a plan for the people of Norfolk, developed with their input and designed to put safety and justice for all at the heart of everything we and our partners in the constabulary do.*

"Throughout the development of this plan I have heard loudly and clearly that what people want is policing that tackles the crimes that really impact communities.

"They are concerned about drug use and drug dealing, they want more to be done about

speeding and dangerous driving and they want perpetrators of rape, serious sexual assaults and domestic abuse brought to justice.

"Violence against women and girls is cause of huge concerns in communities up and down the country and more must be done to tackle it, in convictions but also in prevention.

"People also want a police service they can see and that they can trust. Building those feelings of confidence in Norfolk's communities goes hand in hand with demonstrating that our county has a police force to be proud of, and that is why all of these issues are at the heart of my new plan."

The plan sets out the detail of what the PCC will expect Norfolk Constabulary to deliver over the next two years and how, through a network of partnerships, the Office of the Police and Crime Commissioner will ensure the right support is available for Norfolk's communities.

The priorities are built on six pillars, with detailed objectives under each one featured in the plan:

- Sustain Norfolk Constabulary
- Visible and Trusted Policing
- Tackling Crime
- Prevent Offending
- Support Victims
- Safer and Stronger Communities.

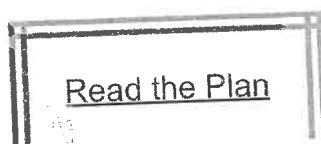
Giles added: "It is the job of the PCC to ensure that the people they serve get the policing service they need, and these priorities will form the basis on which I hold the Chief Constable for Norfolk to account. I hold regular accountability meetings with the Chief Constable and his senior team, and they are required to provide reports on how they are delivering against the priorities we have all agreed are the most important for Norfolk.

"But it is also by drawing together a wider network through the Community Safety Partnership that we can really all be stronger together, sharing expertise to ensure that preventing crime, supporting victims and building trust are absolutely entwined in everything we do."

The Police Crime and Community Safety Plan replaces the plan in place under the previous PCC and will be in place throughout Giles' term as PCC.

Chief Constable Paul Sanford said: "In developing this plan, the PCC has consulted widely with communities across Norfolk and with my chief officer team. The result is a plan which seeks to address the significant police challenges facing the county.

"The constabulary is committed to working alongside the PCC to tackle the priorities set out in the plan and to provide exceptional policing throughout the county."

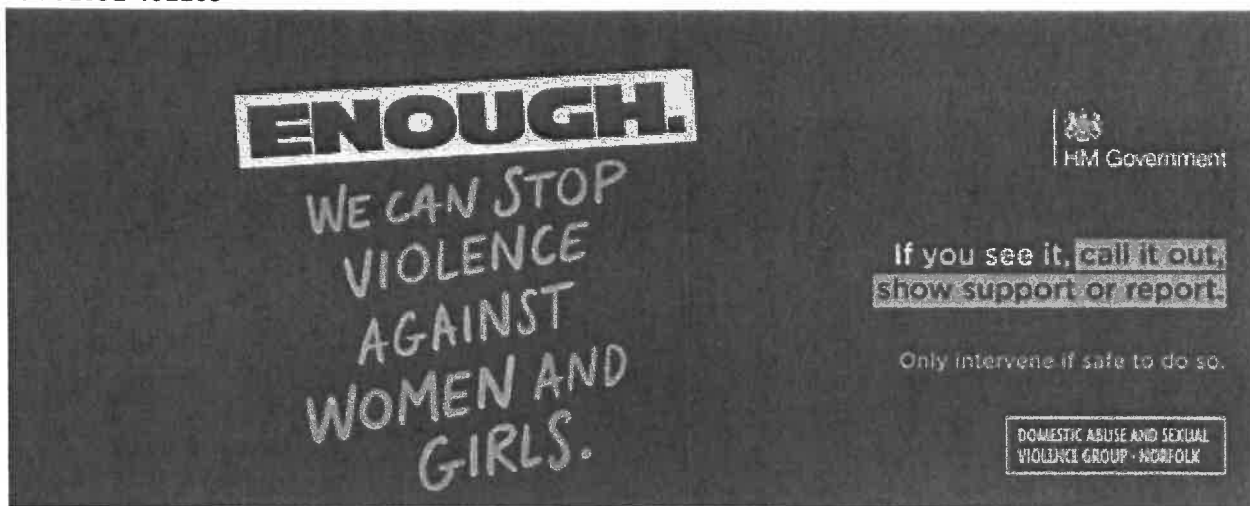


Regards

Vicky

Please note that I am currently working from home and preferred method of contact is via email

Vicky BAILEY
Police Constable 1425
Broadland & South Norfolk Engagement Officer
Norfolk Constabulary
Aylsham Police Station
Richard Oakes Road
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Norfolk Care Academy returns with second round of free training

Norfolk County Council <pressoffice@news.norfolk.gov.uk>

Fri 22/04/2022 10:00

To: hinghamtc@hotmail.com <hinghamtc@hotmail.com>



News *update from*



Norfolk County Council

NEWS RELEASE

22 April 2022

Norfolk Care Academy returns with second round of free training

The Norfolk Care Academy is offering candidates another opportunity to join the social care sector, with free training and a guaranteed job interview.

The free online course, which follows a successful pilot scheme in February, starts on Monday 16 May and runs until Friday 20 May 2022, with daily lessons and workshops taking place from 9.30am to 12.30pm. The course includes training from Adult Learning and one to one support from a mentor.

Successfully completing the course will see candidates awarded the Level 1 accreditation in - Preparing for Work in Adult Social Care and the Introductory Awareness of Person-centred Support in Health, Social Care. In addition, mentors will support candidates to develop other skills needed to secure a job, including creating a CV and preparation for an interview.

Applications close on Monday 9 May. For more information and to apply, visit <https://www.norfolkcarecareers.co.uk/academy>. Candidates will be contacted for an informal chat before course registration can take place.

Candidates will need to complete an introductory IT session on Friday 13 May before the course gets underway the following Monday.

Following the free one-week course, candidates will be part of a guaranteed interview scheme with local care providers.

Cllr Bill Borrett, Cabinet Member for Adult Social Care, said: "Following the success of our pilot scheme, which gave candidates a chance to learn about and prepare for a career in the social care sector, we're expanding this course to give others the same opportunity. From application, through training to a guaranteed interview, this course will give candidates a doorway to a new and varied career, with its own specialisations, opportunities for development and promotion."

The course is open to anyone aged 19 or over who has lived in the UK for the past 3 years. Norfolk Care Academy is supported by Norfolk County Council, working in partnership with Adult

Learning.

ENDS

For political comment

For details of cabinet members, committee chairs and agendas, please see:
[www.norfolk.gov.uk/cabinetandchairs]
Group leaders' and councillors' contact details are available at:
[www.norfolk.gov.uk/county councillors]

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